

# Pool regulations

## For the aquatic centre eau-là-là Davos.

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### Purpose

1. The following regulations have been established for the benefit of all users of the swimming facilities to assure a safe operation, order and cleanness in the swimming pool area and to provide enjoyable recreational opportunities for all users.
2. The regulations are binding for all visitors. By paying the admission fee, visitors accept the rules and regulations as well as other directions that might be necessary for a safe operation.

### Pool users

1. Persons having a communicable disease, an open (unhealed) wound and persons under the influence of alcohol are not permitted to the pool.
2. Non-swimmers and children under 8 years old must be accompanied by an adult supervisor. This also applies for children's swimming courses.

### Entrance tickets / locker rooms

1. By paying the admission fee, visitors accept the rules and regulations of the spa and adventure pool eau-là-là Davos.
2. After having paid the entrance fee, visitors get an admission bracelet which has to be shown upon request.
3. A single entrance is only valid on the day of issue and allows entering the swimming facilities once. The admission bracelet must be returned at the exit.
4. Annual and 6-month-passes are not transferable. Any misuse will result in revocation of the entrance bracelet for the remaining validity of the pass. For the replacement of lost annual or 6-month-passes a processing fee of CHF 10 will be charged.
5. Persons having bought a pass for 10 entrances can ask for a second bracelet for an accompanying person. The second bracelet is valid for a single entrance only and will be collected at the exit.
6. The bracelet works as a key for the lockers. Intentional damage of the lock will be charged with a fee of CHF 100.
7. The bracelet must be shown to the staff upon request. There is no refund for already paid entrances or for lost or only partially used bracelets. For lost bracelets a processing fee of CHF 10 is charged.
8. Children and students have the possibility to use the gender-appropriate collective locker rooms.

### Admission

1. To access the locker rooms and the pool area, visitors must use the designated hallways and stairs.
2. Wet zones (toilets, showers, pool area, blow-drying zone) can only be entered barefoot or with bathing shoes.
3. Persons entering the pool facilities without having paid the admission fee will be charged a penalty fee of CHF 50 in addition to the entrance fee.
4. School classes are only admitted in accompaniment of a teacher. The teacher is responsible for the supervision of his/her students.
5. Persons under the age of 16 years are not allowed to the spa area. Families with children have to use the pool entrance and are not allowed to enter the swimming facilities through the spa entrance.

### Opening hours

1. The opening hours of the aquatic centre eau-là-là are published on the internet on eau-la-la.ch, in the local press, on the information TV and the information board next to the pool entrance.
2. In case of over-occupancy, the aquatic centre eau-là-là might be closed temporarily for additional visitors. In case of awkward weather, of special events approved by the management or at the end of the season, opening hours might be reduced or the pool might be closed completely.

### Closing time of the ticket office

1. The ticket office closes 60 minutes before the official closing hour.  
The facilities must be left at the latest 30 minutes after the closing hour.

### Facility use

1. It is forbidden to damage or pollute the facilities of the aquatic centre eau-là-là. Compensation will have to be paid in case of any non-compliance to this rule. There are litter bins for paper and other garbage. In case of any intentional littering, a cleaning fee of CHF 50 has to be paid.
2. If visitors note any pollution or damage, they are asked to inform the staff immediately. Complaints or objections that are introduced at a later date will not be considered.

### Behaviour

1. Behave in such a way as you would expect it from others and leave the swimming facilities in the same condition as you would like to find it on your arrival.
2. Non-swimmers are only allowed to the designated pool areas.
3. Diving boards may only be used during their respective opening times. When opened it is forbidden to swim underneath them. The pool operator is not reliable for accidents occurring by using the diving boards.
4. Markings at the pool sides and elsewhere, temporary barriers or closures as well as the directives of the superintendent and staff must be observed.
5. Forbidden are:
  - Smoking in the spa and adventure pool – this applies also to the outside areas
  - Eating, drinking, bubble gums (except for the cafeteria and the pool café)
  - Bringing music devices and mobile phones
  - Pets
  - Running in the locker rooms and on the pool rims; clambering about the pool ladders
  - Jumping into the pool from the long sides
  - Diving sideways from the diving boards
  - Plunging other guests or pushing them from the pool sides into the pool; swimming across lanes
  - Playing with balls outside the designated areas
  - Playing with hard balls (tennis balls etc.) in the pool
  - Playing with balls in the outdoor pool
  - Using soap and shampoo outside the showers
  - Washing swimsuits, underwear and picnic dishes in the pool
  - Using swim wings in the swimmer's pool or on diving boards
  - Bringing toys, balls, swim boards etc. to the slide

### Found objects

1. Found objects must be returned to the ticket office.

### Liability

1. In case of an accident, the pool staff is only liable if fault is proven and according to the owner's liability.
2. The pool management is not liable for stolen valuables that have been left in the locker rooms or the pool areas etc.

### Supervision

1. The supervising staff is responsible for a safe operation, as well as for order and cleanness in the pool facilities. The rules and regulations must be observed, and orders of the pool staff must be followed unreservedly.
2. The superintendent may expel people who are jeopardizing safety and order in the pool area, who are bothering other visitors or who are not observing the rules and regulations. In case of non-observance of the rules and regulations or non-obedience to orders of the pool staff, the person concerned may be expelled without any refund of the entrance fee.
3. An expulsion is in the competence of the superintendent. Longer bans can only be imposed by the management.

### Rental of swimwear and swimming items

1. Swimwear can be rented by paying the rental fee.
2. Rented swimwear has to be handled with care. In case of any misuse or loss of the rented swimwear, compensation has to be paid.
3. Rented swimwear must be returned to the ticket office when leaving the pool.
4. Rented objects have to be handled with care. In case of misuse or loss of the rented object, compensation has to be paid.

### Apparel and hygiene

1. The pool area may only be entered in respective swimming apparel.
2. For hygienic reasons, infants and children who are not toilet trained must wear a swim diaper also in the baby pool.
3. Bathing shoes may not be used in the swimming pool.
4. All visitors have to shower before entering the swimming pool and use the toilet if necessary.
5. The spa area is a textile-free zone.
6. Before using the sauna, instructions have to be read and followed.

### Complaints and requests

1. Complaints and requests can be directed to the superintendent and ticket office staff. If possible, they will try to solve the problem immediately. Any further complaints or requests have to be sent by written to the following address:  
Aquatic centre eau-là-là, management, Promenade 90, CH-7270 Davos Platz.